DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
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CENTERS FOR MEDICARE & MEDICAID SERVICES

DATE: July 21, 2023

TO: All Medicare Advantage, Prescription Drug Plan, 1876 Cost, and
                 Demonstration Organizations

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SUBJECT: Contract Year (CY) 2024 Drug Pricing and Plan Benefit Previews

Organizations will use the Health Plan Management System (HPMS) to preview their CY 2024 drug pricing and plan benefits prior to the data going live on Medicare Plan Finder (MPF) on October 1, 2023. The plan preview windows will be open concurrently to provide a more comprehensive preview of the data being published on MPF.

- Preview 1: August 9-15, 2023

    o Using drug pricing data from the second test submission window.
    o Using plan benefit data pulled no sooner than August 4, 2023.

- Preview 2: September 5-8, 2023

    o Using drug pricing data from the third test submission window.
    o Using plan benefit data pulled no sooner than September 1, 2023.

For both windows, the preview functionality will open at 6:00 a.m. ET on the first day and close at 11:59 p.m. ET on the last day. The preview functionality can be accessed using the following navigation paths:

HPMS Home Page > Plan Bids > Plan Data Previews > Benefits Preview

HPMS Home Page > Plan Bids > Plan Data Previews > Drug Pricing Preview

Changes for CY 2024 Plan Benefits Preview

- The benefit preview will reflect MPF user interface changes, such as:
  - Separate cost sharing for Part B insulin drugs in the Drug Coverage section.
  - Mandatory supplemental hearing benefits in the Benefits & Costs section.

Changes for CY 2024 Drug Pricing Preview

- The drug pricing preview will reflect MPF user interface and logic changes, such as:
  - New tier-level cost sharing for Part D insulin drugs.
  - ACIP-recommended vaccines will display as $0 cost sharing.
  - Covered Part D drugs will reflect $0 cost sharing in the catastrophic phase.
  - LIS Level 4 cost sharing will reflect the same cost sharing as LIS Level 1.

Data Limitations During the Preview Windows

- The Part D drug deductible will not display as $0 during the plan benefit preview for Dual-Eligible Special Needs Plans (D-SNP). On the medicare.gov website, MPF will take into account the low-income subsidy eligibility of the beneficiary based on their data entry.

- Information provided in the PBP software "note" fields will not be displayed on MPF.

- The Part B premium reduction amount is reflected on medicare.gov as "Part B premium reduction" and will have "Yes" or "No" values. The actual reduction amount will not be displayed.

- Home health benefits are only displayed on MPF for Medicare-Medicaid Plans (MMPs).

- The 2024 Fee-for-Service (FFS) values are not available yet. As such, the preview will use the 2023 FFS values (e.g., the Part B premium will display as $164.90).

Preview Guidance

- Be sure to participate in the first preview window to maximize the time in which issues can be identified and corrected prior to the second preview window, where possible. **For CY 2024, this is particularly important considering the significant data changes resulting from the PBP redesign effort.**

- The drug pricing presented in MPF is pulled from Part D pricing submissions in HPMS. The first plan preview window (August 9-15, 2023) will use the drug pricing data submitted during the second CY 2024 test window, while the second plan preview window (September 5-8, 2023) will use the drug pricing data submitted during the third CY 2024 test window. If there is an issue with drug pricing, organizations should ensure their drug submissions accurately reflect their drug pricing.

- In large part, the plan benefits presented in MPF are pulled from PBP submissions in HPMS. If there is an issue with PBP data that is also used by MPF, then organizations should report the issue during the plan preview and request a plan correction in HPMS. CMS will review each plan correction request and provide a disposition.

- CMS will only accept plan correction requests between **September 1-21, 2023.** As a reminder, CMS will only permit changes to the PBP that align with the corresponding Bid Pricing Tool (BPT) for that plan. No changes to the BPT are permitted during the plan correction period.

- Organizations that submit plan corrections may be subject to compliance action and will be suppressed in MPF until the issue has been fully corrected.

- Certain plan data displayed in MPF can be easily and quickly updated in HPMS at any time. Some examples include plan names, website addresses, and customer service phone numbers. Organizations are required to log into HPMS and make the necessary updates as soon as possible. **Appendix A** contains guidance on how to update these data in HPMS.

User Access and Support Resources

To access the plan benefit and drug pricing preview functionality, each user must have the following:

1. An active CMS user ID with HPMS production access;
2. One or more contract numbers assigned to the user ID in HPMS; and
3. The following HPMS access types assigned to the user ID (depending upon the user's need):
   - MPF Benefits Preview
   - Drug Pricing Preview - Plan

General HPMS user access guidance is available at the following website: https://www.cms.gov/Research-Statistics-Data-and-Systems/Computer-Data-and-Systems/HPMS/UserIDProcess.html

For further assistance on the CY 2024 plan benefit and drug pricing previews, organizations are encouraged to use the help resources outlined in the table below:

Support Resource	Contact Information
Technical support for the HPMS plan benefits and drug pricing data preview functionality	HPMS Help Desk 1-800-220-2028 hpms@cms.hhs.gov
Feedback on plan benefit information as displayed in the benefit plan preview	Use the "Reviewed with Comment" function in the preview module. Feedback will be delivered to the MPF and HPMS teams.

Support Resource	Contact Information
Feedback on drug pricing information as displayed in the drug pricing plan preview	Use the "Add Drug Pricing Comment" and/or "Report a Missing Drug" functions in the preview module. Feedback will be delivered to the MPF and HPMS teams.
General HPMS user access questions	hpms_access@cms.hhs.gov
General MPF Questions	https://mpf-help.medicare.gov

Appendix A

The table below provides instructions for updating certain HPMS data that are displayed in MPF. The following data may be updated at any time in HPMS. Changes will be reflected in MPF within 24 hours.

Data Element	Update Path in HPMS
View Plan Website	Contract Management > Basic Contract Management > Enter Contract Number > Expand General Information > Org. Marketing Data > Organization Website Address
Address	Plan Bids > Bid Submission > CY 2024 > Manage Plans > Edit Contact Data > Update the "Mailing Address" field for the "Customer Service Prospective Member" Contact
Member phone number	Plan Bids > Bid Submission > CY 2024 > Manage Plans > Edit Contact Data > Update the "Local Phone Number" field for the "Customer Service Current Member" Contact
Non-member phone number	Plan Bids > Bid Submission > CY 2024 > Manage Plans > Edit Contact Data > Update the "Local Phone Number" field for the "Customer Service Prospective Member" Contact
View provider directory (if available)	If you enter the optional URL at the contract level: Contract Management > Basic Contract Management > Enter Contract Number > Expand General Information > Org. Marketing Data > Update the "URL for this website" under the questions "Do you have a website that lists the physicians who are part of your network?" and "Do you have a website that lists the physicians who are currently accepting new patients?" If you do not enter the optional URL at the contract level: Contract Management > Basic Contract Management > Enter Contract Number > Expand General Information > Org. Marketing Data > Organization Website Address